



Iowa Department of
Administrative Services

Information Technology Enterprise

Thomas J. Vilsack, Governor
Sally J. Pederson, Lt. Governor

Mollie K. Anderson, Director
John P. Gillispie, Chief Operating Officer

NOTICE OF PUBLIC MEETING

Pursuant to Iowa Code 21.4

Department of Administrative Services

TECHNOLOGY CUSTOMER COUNCIL

Tuesday, October 12, 2004

1:00pm – 3:00pm

Hoover, 4th Floor Conference Room

- 1. Review and Approve Minutes - *Steve Mosena***
- 2. DAS Director Update - *Mollie Anderson***
- 3. I/3 Interim Customer Council Update – *Steve Mosena***
- 4. I/3 User Group Update and I/3 Help Desk – *Lori McClannahan***
- 5. Complaint Resolution Process**
- 6. Administrative Rule Changes to Term Limits**
- 7. Wrap-Up, Next Meeting Date and Agenda Items - *Steve Mosena***
 - Submit suggestions for public member
 - Next regular meeting date is Tuesday, November 9, 2004